



COVID-19 Important Notice

Important Information: Please Read

The last several months have certainly been a time of uncertainty for many Architects due to COVID-19 and the Stay at Home orders many of us are dealing with. Our lives have been thrown into chaos and many of us find ourselves facing severe financial challenges. In recognition of this and in an effort to provide a response to the COVID-19 pandemic, New York Life Insurance Company has temporarily extended premium payment periods to ensure that impacted members continue to remain insured even if they are having difficulty making premium payments at this time.

If you have been impacted by COVID-19 or the Stay At Home orders and are having difficulty making premium payments, please contact Hagan Insurance Group, Plan Administrator for the AIA Trust, to see how we can jointly help. While we cannot waive the premium due, we can work with you on a payment schedule to bring your premiums current over time.

For more information, please call one of our Customer Care Specialists at 1-877-801-3727. We're here Monday through Thursday, 7:30 AM to 4:00 PM, and Friday, 7:30 AM to 3:00 PM Central Time.