



COVID-19 Important Notice

Important Information: Please Read

The last several months have certainly been a time of uncertainty for many Nurse Anesthetists as they respond to and deal with the COVID-19 and the Stay at Home orders. We truly appreciate the heroic efforts of the first responders and medical professionals who are helping us to deal with this crisis every day. Our lives have been turned upside down and many of us find ourselves facing severe financial challenges. In recognition of this and in an effort to provide a response to the COVID-19 pandemic, New York Life Insurance Company has temporarily extended premium payment periods to ensure that impacted members continue to remain insured even if they are having difficulty making premium payments at this time.

If you have been impacted by COVID-19 or the Stay At Home orders and are having difficulty making premium payments, please contact Hagan Insurance Group, the Plan Administrator for the AANA program, to see how we can jointly help. While we cannot waive the premium due, we can work with you on a payment schedule to bring your premiums current over time.

For more information, please call one of our Customer Care Specialists at 1-877-273-6588. We're here Monday through Thursday, 7:30 AM to 4:00 PM and Friday, 7:30 AM to 3:00 PM Central Time.